



# Introduction to New Web Portal

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Network Medical Management understands how difficult it is to keep up with HEDIS/STAR measures and HCC coding while at the same time taking care of your patients.

We are proud to announce that with the launch of our new Web Portal 3.0, we have created an innovative and user-friendly tool for our providers to use.

Features in the new Web Portal include:

- Missing HEDIS/STAR measures displayed in red color, while completed measures will be displayed in green color.
- Useful forms like Annual Wellness Visit (AWV), Staying Healthy Assessment (SHA), Health Risk Assessment (HRA), and PHQ-9 forms can be readily downloaded.
- Upload documents such as colonoscopy reports, Diabetes eye examinations, discharge summary, and immunization records to avoid data loss.
- Based on the IPA, there will be clear indicators on opportunities for improving performance.
- Reminders to review HCC diagnoses that have been missed as compared to previous years.
- Providers will be able to view their actual health plan RAF scores for all their members.

Network Medical Management plans to update versions with more features to meet the demands of health care today. If you have NOT already attended Web Portal training, we encourage you to contact us to schedule an in-person training or WebEx. For Web Portal training, please email our Provider Relations (PR) team at [ProviderRelations.dept@nmm.cc](mailto:ProviderRelations.dept@nmm.cc). If you have any Web Portal questions, please contact our Web Portal support line: 626-282-0288 ext. 6146. You may also email our Portal Team at [Portal.Inquiries@nmm.cc](mailto:Portal.Inquiries@nmm.cc). Lastly, we have HEDIS staff members who will meet with your office staff to review the HEDIS requirements in detail.

We are all eager to better serve the needs of our physician network.