



**To:** IPA Contracted Providers  
**From:** Keith Wilson, M.D., Chief Medical Officer  
**Date:** December 26, 2017  
**Re:** **Transition Protocols for Continuity of Care**

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As previously communicated, Molina Medical Group, D.B.A., Golden Medical Group (Golden Shore), will be managed by Network Medical Management (NMM) effective January 1, 2018. As part of our transition, we would like to outline a couple of key areas affecting the transition from Molina Health Care to Network Medical Management.

For contracted providers in our network as well as *non-contracted providers*, we would like to reassure you that you will be equipped with the information you may need to manage patient care, especially during this transition. Please note, Golden Shore Medical Group will honor authorizations currently in place through Molina Healthcare from January 1, 2018 through March 31, 2018. Specifically, please make note of the following:

1. If Molina Healthcare issued an authorization for medical services set/scheduled to occur after January 1<sup>st</sup>, 2018 services will be honored by Golden Shore with the Molina authorization through date of service March 31, 2018.
2. If the patient has a scheduled appointment for specialty services that did not require prior authorization under Molina Healthcare prior to January 1<sup>st</sup>, 2018, Golden Shore will honor the specialist care service and pay claims accordingly through DOS March 31, 2018.
3. Starting January 1, 2018, if a patient requires evaluation or treatment for **new symptoms or medical problems**, the patient should be referred back to their PCP for evaluation. Should the patient require specialty care thereafter, the PCP will request for prior authorization from Golden Shore/NMM.
4. All ancillary care such as DME, Medical Supplies, or home health, requires prior authorization.
5. Please note, Golden Shore is contracted with **Quest Diagnostics** for all laboratory services.

6. Please submit claims to Golden Shore via Office Ally or by mail.

- For Office Ally submissions, please use payor ID: **NMM03**
- For paper claims, mail to:

Golden Shore Medical Group  
c/o: Network Medical Management  
1680 S. Garfield Ave. # 200  
Alhambra, CA 91801

If you have any questions or concerns, please email [Rafael.Zepeda@nmm.cc](mailto:Rafael.Zepeda@nmm.cc).